

2015/16 Christmas Parcel and Mail Delivery Schedule



If you need to arrange collections or deliveries over the Christmas period, please check the chart to ensure your consignments arrive on time.

Customer Care Team available over the Christmas and New Year period on 03451 552 552:

Christmas Eve: 07:00 - 16:00

Tuesday 27th December: 08:00 - 18:00

Wednesday 30th December: 08:00 - 18:00

New Year's Eve: 07:00 - 16:00

Saturday 2nd January: 08:00 - 12:00

| Date | Is delivery available on this date? | Is collection available on this date? | Mail collected on this date should be delivered to RM IMCs* | Parcels collected on this date will be delivered on |
|--|---|---------------------------------------|---|--|
| Monday 21st December | Yes | Yes | Tuesday 22nd December | Tuesday 22nd December |
| Tuesday 22nd December | Yes | Yes | Wednesday 23rd December | Wednesday 23rd December |
| Wednesday 23rd December | Yes | Yes | Thursday 24th December | Thursday 24th December |
| Thursday 24th December (Christmas Eve) | Yes | Yes | Tuesday 29th December (Wednesday 30th December in Northern Ireland) | Tuesday 29th December |
| Friday 25th December (Christmas Day) | No | No | N/A | N/A |
| Saturday 26th December (Boxing Day) | No | No | N/A | N/A |
| Monday 28th December (Substitute Bank Holiday) | No | No | N/A | N/A |
| Tuesday 29th December | Yes | Yes | Wednesday 30th December | Wednesday 30th December |
| Wednesday 30th December | Yes | Yes | Thursday 31st December | Thursday 31st December |
| Thursday 31st December (New Year's Eve) | Yes | Yes | Saturday 2nd January (Monday 4th January in Northern Ireland and Tuesday 5th January in Scotland) | Monday 4th January (Tuesday 5th January in Scotland) |
| Friday 1st January (New Year's Day) | No | No | N/A | N/A |
| Saturday 2nd January | Yes (service not available in Scotland) | No | Monday 4th January (Tuesday 5th January in Scotland) | N/A |
| Monday 4th January | Yes | Yes | Tuesday 5th January | Tuesday 5th January |

*Mail delivery dates are based on UK Mail's delivery of mail into Royal Mail Inward Mail Centres (RM IMC) and reliance thereafter is on Royal Mail for delivery to letterbox.